



MyStop App

My Stop is a web-based application available to all Franklin County Public School District parents to access live bus GPS information using a smartphone, tablet or computer. The system will provide the school bus's estimated time of arrival at your child's bus stop

How Do I Access My Stop?

Each student has a unique Student ID # that will serve as the user name. The password will be the student's 8 character birthdate (example: March 15, 2013 will be 03152013).

Open the My Stop app on your phone OR log into MY Stop on your computer by going to this link <https://versatrans.frc.k12.va.us/onscreen/MyStop/LoginMobile.aspx>



<https://play.google.com/store/apps/details?id=com.tyler.versatrans.mystop>



<https://itunes.apple.com/us/app/versatrans-my-stop>

1. On the My Stop login screen, use your student's ID number and password as referenced above.
2. Your child's name will display in the top menu bar and an estimated time of arrival beneath the student's name.

Note: Currently, My Stop is available only for morning and afternoon routes that serve K-12 students attending Franklin County Public Schools, **not field trips or activity buses.**

Helpful Tips

The data provided through My Stop automatically refreshes the location of the school bus every 1 to 2 minutes. The actual location of a bus is delayed by the refresh rate. You will access the most accurate data if you check the system within 10 minutes of your child's scheduled pick-up or drop-off time.

We recommend that students be ready for their bus within ten minutes of their scheduled pick-up time.

Both parents and students will use the same login information to access the system (parents and students do not have separate accounts).

- **There may be times when MyStop is not be available for a particular bus. This may occur when buses are out of service for normal maintenance work and required Department of Transportation inspections.**
- If the application states "Bus is not running scheduled route" or "Bus is not active", it does not mean there is a problem with the bus. These messages may occur when a bus is between routes.
- There may be times when the system is not showing an estimated time of arrival. This does not affect the actual location of the bus. The most common reason for this message is that the bus has completed your student's bus stop and is proceeding with its route.

If you need assistance, please call our office at 540-483-5541